**User Test Script**

This is the user test script for HNB mobile banking application made by  
Group – WE 46

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| **Registration Number** | **Name** |
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Developer Name : D.S. Jiffry  
Developer IT number : IT17029896

User’s Name: …………………………………………………………………

**Function Name:** Login

**Instructions**

1. Enter the Username (John Doe)
2. Enter the password (thanos)
3. Press the ‘login’ button
4. Enter SMS code (62358)
5. Press ‘submit’ button

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| --- | --- | --- |
| 1. Is the interface user friendly? | □ Yes | □ No |
| 1. Can you understand the flow of the process? | □ Yes | □ No |
| 1. Could you find the options easily? | □ Yes | □ No |
| 1. Does it show relevant confirmation messages? | □ Yes | □ No |
| Additional Comments  .......................................................................................................  .......................................................................................................  .......................................................................................................  ....................................................................................................... | | |

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User’s Signature

Developer Name : Perera V.I.T  
Developer IT number : IT17090872

User’s Name: …………………………………………………………………

**Function Name:** Credit Cards

**Instructions**

1. Go to main menu and open ‘Credit Cards’ screen
2. Swipe left to add a credit card
3. Enter relevant details
4. Tap ‘Add Card’ and confirm the process
5. Swipe right to view credit cards
6. Tap on a card and delink it

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User’s Signature

Developer Name : D.S. Jiffry  
Developer IT number : IT17029896

User’s Name: …………………………………………………………………

**Function Name:** View Messages

Pre-conditions: Logged in

**Instructions**

1. Tap on the ‘Mails’ option
2. Tap the ‘Broadcast Message’
3. Read the message and tap anywhere to go back
4. Tap ‘compose Message’
5. Enter a message subject and description
6. Press Submit.

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| Additional Comments  .......................................................................................................  .......................................................................................................  .......................................................................................................  ....................................................................................................... | | |

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User’s Signature

Developer Name : Perera V.I.T  
Developer IT number : IT17090872

User’s Name: …………………………………………………………………

**Function Name:** Other Services

**Instructions**

1. Go to main menu and open ‘Other Services’ screen
2. Enter relevant details
3. Tap ‘Request’ and confirm the process

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| Additional Comments  .......................................................................................................  .......................................................................................................  .......................................................................................................  ....................................................................................................... | | |

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User’s Signature

Developer Name : Perera V.I.T  
Developer IT number : IT17090872

User’s Name: …………………………………………………………………

**Function Name:** Settings

**Instructions**

1. Go to main menu and open ‘Settings’ screen
2. Tap ‘Change Password’
3. Enter relevant details and the update password
4. Go to main menu ‘Settings’ and then tap ‘Security’
5. Change authentication type
6. Tap on ‘Update’ to update the settings

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User’s Signature